

# Business Resilience Assessment

*How resilient is your business?*

## OVERVIEW

This questionnaire provides a sample framework for you to assess your business resilience through a number of factors to help you determine some of your key areas of risk.

### Leadership, Culture and People

	Strongly Disagree → Strongly Agree
The purpose, vision and values are well documented and communicated throughout the organisation	1 2 3 4 5 6 7 8 9 10
All members of the leadership team "walk the talk". Their behaviour is aligned with the stated values of the organisation	1 2 3 4 5 6 7 8 9 10
Recruitment processes ensure that people who join the organisation are a cultural fit	1 2 3 4 5 6 7 8 9 10
There is a framework to support peer to peer feedback	1 2 3 4 5 6 7 8 9 10
There are good opportunities for training and mentorship	1 2 3 4 5 6 7 8 9 10
	<b>Score:</b>

### Organisational Design

	Strongly Disagree → Strongly Agree
The organisation has well documented systems and processes for producing consistently high-quality service	1 2 3 4 5 6 7 8 9 10
Guidance on tasks is captured to enable the handover of knowledge and experience	1 2 3 4 5 6 7 8 9 10
The organisation is not overly hierarchical and has the flexibility for teams and individuals to make decisions	1 2 3 4 5 6 7 8 9 10
Everyone has the opportunity to input into what and how the tasks they are performing could be done better	1 2 3 4 5 6 7 8 9 10
If a compliance audit was conducted in the organisation today, you are comfortable it would pass without issues	1 2 3 4 5 6 7 8 9 10
	<b>Score:</b>

## Financial Security and Ownership

	Strongly Disagree → Strongly Agree
The organisation is in a healthy liquidity/cash-flow position	1 2 3 4 5 6 7 8 9 10
Key financial indicators are regularly communicated and transparent to all staff	1 2 3 4 5 6 7 8 9 10
	<b>Score:</b>

## Services & Stakeholders

	Strongly Disagree → Strongly Agree
The organisation invests to develop its services to better meet its customer needs	1 2 3 4 5 6 7 8 9 10
There is a process in place to ensure regular feedback is received from clients	1 2 3 4 5 6 7 8 9 10
There is an effective client recruitment process that provides a steady flow of opportunities and revenue	1 2 3 4 5 6 7 8 9 10
	<b>Score:</b>

**Are you ready to consider the next step? Get in touch with us today:**

It all starts with a discussion [info@broadleafgroup.com.au](mailto:info@broadleafgroup.com.au)